- Once inside the booth, click on the 'Chat' tab and you'll be taken straight to the chatroom.
- The center space of the chatroom window is for public chat where anyone can send a message. Messages sent in public chat area will be visible to all.





Once you are in the chatroom...

• The list of the booth reps that are online for that booth will be visible to you in the right panel.





To initiate a private chat with a booth rep you can send them a direct message by either:

- Hovering over their name and clicking on the 'Chat now' button that appears
- Or by clicking on the online booth rep you wish to chat with. Doing this will display a pop-up.





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If the booth rep wishes to initiate chat with you, he/she will be able to send you a direct message. Message notification will appear under the **Direct Messages** label.







- Click on the booth rep's name in the Direct
 Messages list and you can start exchanging messages with the booth rep.
- After you have finished the conversation, click on the Exit Button to end that chat.



AMP TIP: To initiate Audio/Video chat, click on the audio/video icon at the top-right of the private chat area.



