

What to expect in the transition to the new learning management system

Why are we getting a new learning management system?

AMP strives to provide high quality molecular pathology educational offerings. With a library of over 200 hours of content, a growing catalog of self-paced courses, and more than 4,000 users, our educational needs have grown. Our new learning management system will be a one-stop shop for all our online education including live and on-demand webinars, certificate programs, quiz banks, and annual meeting recordings. It offers an intuitive interface for our learners, a better personalized learning experience, and more opportunities for interactive educational offerings.

When will the new learning management system be launched?

We expect it to be launched on **May 5th, 2020**.

Will there be any downtime?

The learning management system will be down for approximately 2 weeks from **Friday, April 17th, 2020** to **Monday, May 5th, 2020**. The catalog and your classroom will be inaccessible during this time. However, other educational content such as live webinars and Molecular in My Pocket Cards™ will still be available.

Why will the system be down for so long?

We want to ensure that your transcripts and course information is transferred from the current system to the new system accurately and completely.

Will all my courses transfer over?

Moving to the new learning management system gives us an opportunity to clean up both our catalog and individual classrooms. In the catalog: we will retire some outdated content, however, you'll still see many of the on-demand webinars, courses, quiz banks, Annual Meeting recordings, and case studies that you're used to seeing. We'll also launch with some new courses and live webinars, so stay tuned.

Individual classrooms will also be cleaned up. Expired content will be removed, in addition to many of the free resources that may have accumulated over the years. If you spent \$30 or more for courses between January 1, 2019 and April 17, 2020, we will transfer these courses over to your new classroom. However, please note that progress will be lost.

For free courses, **we advise completing them before April 17, 2020** and/or re-enroll in the course using the new learning management system in May.

Please note that if you've already claimed CE credit for these courses, you CANNOT claim that credit again.

What should I do to prepare?

Before April 17th, 2020, we strongly encourage everyone to do the following:

1. **Complete all courses in your classroom and/or download any materials you wish to.** We will not transfer all the courses over to the new learning management system (see question “Will all my courses transfer over?”), and for courses that will be moved, progress data will be lost. So we strongly recommend completing as many courses as possible by April 17th. [Click here for step-by-step instructions on accessing your course materials.](#)
2. **Claim all of your CE credit and download your certificates.** If you have any unclaimed continuing education credit, please claim it before April 17th. Also, download ALL of your CE to your personal computer and/or print certificates for your files as pdfs of certificates will NOT transfer over. [Click here for instructions on how.](#)

If I have courses that I paid for, what will happen to them?

Any course purchased for over \$30 between 2019 and now will be transferred directly into your new classroom. Courses costing less than \$30 should be completed before the April 17th shut down date; they will not transfer. If you wish to have the course available in your new classroom, you can simply re-enroll in May.

Of course, if for any reason you don't see a course that you purchased in your new classroom, feel free to contact AMPEducation@amp.org and we would be happy to help.

Is there going to be an increase in cost?

No. Courses on the new learning management system will cost the same or less than what is offered now. Any course that was free in the old learning management system will remain free.

How will my records be preserved?

We'll be transferring credit data to the new learning management system so you can see what courses you completed and how much CE credit you claimed within the learning management system.

Can I retake courses that I've already taken?

Absolutely! If there are free courses that have disappeared from your classroom, you are welcome to re-enroll. However, note that if you have already claimed credit for that content in the old learning management system, you CANNOT claim it again. You'll be able to tell if you've already claimed credit by reviewing your transcript on the new learning management system.

What changes can I anticipate?

1. The catalog, classrooms, and courses will have a new look and feel.

We think that the changes will be an improvement and that it will be a more intuitive interface. However, we know that change can seem shocking at first, so to ease the transition, soon after we launch the new AMPED™, we will release a short video tutorial on how to navigate the new learning management system. We hope that you'll find the new interface more intuitive and easier to navigate.

2. AMPED™ will be the one-stop shop for ALL AMP online education offerings including live webinars.

This means that everyone will have to complete a **one-time** form to create an account with AMP in order to sign up for our webinars or access any of our on-demand resources. If you're an AMP member or have purchased anything in our learning management system in the past, that step is done! Once you've created an account, it's as easy as signing into your account to enroll into the course or access the webinars.

3. We may periodically ask that you complete a brief demographic questionnaire or pre-test prior to accessing the webinar.

This information is important for us so that it can be used to assess educational gains and knowledge gaps so that AMP Education can continue to offer the most relevant and current molecular pathology content at little to no cost to attendees.

4. Some new, exciting features will be available. You will be able to:
 - a. Watch webinars at double speed to get more content in less time!
 - b. Save progress in your courses including your quizzes so that you never lose your work.
 - c. Discover other courses you may be interested in via the recommendation panel.
 - d. Get your continuing education certificate both on the learning management system and/or have it sent to your email.

Who can I contact for help?

You can email AMPEducation@amp.org.